

Maximised Incident Causation Analysis Method (MICAM)

Specialty Safety Coaching
🕒 1 Day Course

Maximise the Effectiveness of your Investigation Team

In organisations that have adopted the ICAM model as their investigation tool of choice, there will usually be a number of trained designated lead investigators (See Coachio ICAM Course). What experience has shown us is that the lead investigators performance can be enhanced when other members of the investigation team have a basic working knowledge of the ICAM model. Coachio Group's MICAM course has been developed to provide managers, supervisors and other workers involved in investigations, with a basic introduction to these principles. This allows their contribution to be maximised, ensuring a more efficient and effective investigation.

The course is aimed at those who will be involved in, or overseeing investigations but not necessarily leading the investigation.

Benefits of MICAM:

- This course only requires one day away from the workplace versus two for ICAM
- Internationally recognised methodology that identifies where failures exist in an organisation
- Enhanced organisational data
- Prioritised corrective actions
- Long-term improved investigation outcomes
- Principles are aligned to critical risk management and the BowTie Methodology
- Course is interactive, allowing open discussion and knowledge exchange.

Six Phase Investigation Process

Pre-Investigation

1. Immediate Actions
2. Investigation Planning

Evidence: What Happened?

3. Data Collection
4. Data Organisation

Causation: Why did it happen?

5. Analysis

Stop it from happening again

6. Recommendations

Participants will learn

- To appreciate the importance of the principles of multiple causation
- The value of collecting information
- To acknowledge the importance of analysing events
- To identify the difference between layers of defence and categories of defence.

